



Position: Volunteer Exhibit Interpreter

Reports To: Volunteer Services Manager, Onsite Education Leads

Position Summary:

The Exhibit Interpreter will be responsible for assisting on-site education in exhibit interpretation, some feed programs, opportunities to assist with program development, crowd control, exhibit interpreter trainings and other duties assigned by direct reports.

Essential Duties and Responsibilities:

- Provide assistance to on-site education staff in the LLPA opening duties.
- Maintain a daily rotation with on-site education.
- Interact with the LLPA guests: answer basic questions about the facility and exhibits.
- Manage crowd control in high traffic areas including the Toucan exhibit, animal touch areas, otter exhibit, and the shark tunnel.
- Assist with crowd control during presentations and feedings such as shark feed and penguin feed.
- Maintain cleanliness of exhibit halls: pick up trash, and empty garbage cans, wipe up spills as needed.
- Assist with lost kids/parents
- Other duties as assigned.

Education:

Must be at least 14 years of age, and currently enrolled in the 9th grade or higher.

Critical Skills/Competencies:

- Must be enthusiastic to learn about the various exhibits at the LLPA and the ecosystems they represent.
- Must be able to follow instructions from direct reports.
- Must be friendly, polite, professional, and courteous to the LLPA guests, fellow volunteers, and employees.
- Must be able to work both independently and as the member of a team.
- Previous guest service or education experience preferred.

Scope of position:

The On-site education specialist must be able to attend all mandatory trainings related to the position. The On-site education specialist must also to commit to either one full day shift (approximately 9 hours) or two half day shifts (approximately 4 ½ hours) per month. This commitment must be maintained for a duration of at least six months.

Physical Demands of the Job:

This job requires periods of standing and walking as well as extended periods of sitting while using a computer station.

Special Working Conditions:

While this volunteer description attempts to describe the essential functions of the position, it does not prescribe or restrict the tasks that may be asked of the volunteer.

Support Provided:

It is the responsibility of the Volunteer Services Department to:

- Maintain records for all active volunteers.
- Issue all volunteers an identification badge and uniform shirt.
- Provide ongoing support and assistance with volunteer/staff relationships.
- Administer and provide information regarding opportunity and benefits available for active volunteers.
- Provide a written reference pertaining to the volunteer's experience (hours contributed, length of commitment, job description) as requested.

Please submit an application online at: www.thelivingplanet.com

Loveland Living Planet Aquarium is an equal opportunity employer committed to hiring a diverse workforce and sustaining an inclusive culture. LLPA does not discriminate on the basis of disability, veteran status, or on the basis of other protected class under federal, state, or local laws.